

Our Compare & Buy Service

Just let us know what you're looking for and our Compare & Buy team will provide you with competitive quotes from the whole of the market for the following products:

- Term life assurance
- Whole of life plans
- Critical illness cover
- Long term income replacement
- Funeral plans
- Regular friendly society savings plans

Each member of National Friendly Financial Solutions is professional, experienced and focused on helping you find the right solution for you. You'll be assigned your own dedicated contact who will assist you every step of the way and they'll respond promptly to help you in achieving your financial goals and aspirations.

We search the whole of the market and carefully select product providers based on key criteria such as financial strength, customer service, claims service and price to create panels which we review regularly.

This is a non-advised service, so instead of making recommendations we provide you with the comparison results so you can make an informed decision about your choice of policy.

Our Compare & Buy Service is provided with no upfront cost to you. Instead we are paid a commission by the product provider out of premiums paid for the product, which we will disclose to you in your illustration.

7 good reasons to use our Compare & Buy Service:

1. You'll be assigned your own dedicated contact who will assist you throughout.
2. You can explain to us exactly what you need.
3. We search our carefully selected panels of providers which are sourced from the whole of the market and compare the prices for you, presenting you with the top three results (or more) based on your requirements.
4. We explain the product features to you.
5. You can make an informed decision on your choice of product and features.
6. We assist you in completing the application forms and deal with the product providers on your behalf.
7. Your dedicated contact will be available to you throughout, via their direct line and personal email.

Compare & Buy step by step

- 1** We will have an initial conversation with you to help you choose which product and the features you require.
- 2** We carry out research using carefully selected panels sourced from the whole of the market to find products with features that match what you're looking for.
- 3** We present the top three (or more) quotes from the whole of the market explaining our findings to you over the phone and we send you full details in writing so that you can decide whether it's right for you.
- 4** You now have all the information you need to make an informed decision on the quotes provided. You can contact your dedicated Sales Executive if you have any questions.
- 5** We complete the process – we help you complete the application forms and deal with the product providers on your behalf, keeping you informed of progress every step of the way.

Please read our 'Terms of Business for Our Compare & Buy Service' document for further information.

After sales support

Your dedicated agent will contact you following your purchase to check you are happy with your policy. We aim to keep in touch to remind you of the importance of reviewing the products you have in place, particularly if your circumstances change.

About us

National Friendly Financial Solutions is a specialist telephone-based financial services company in Central Bristol.

We provide two different forms of service depending on your requirements: full financial advice from our diploma-qualified Independent Financial Advisers and a non-advisory Compare & Buy service provided by our Sales Executives.

We cover all aspects of financial planning and our core expertise is retirement planning. We also have dedicated advisers with specialist qualifications and experience to advise on long term care, trusts, inheritance tax planning and equity release.

We pride ourselves on providing excellent customer service and have gone from strength to strength over the years through doing just that.

If you have any questions please contact us:

Call us on: **0333 014 6267** 9am - 5.30pm Monday to Friday excluding bank holidays. Calls from UK landlines and mobiles cost no more than a call to an 01 or 02 number and will count towards any inclusive minutes. Calls are recorded for training and quality purposes.

Email us at: **info@nffs.co.uk**

Visit us at: **www.nffs.co.uk**

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National Friendly Financial Solutions is authorised and regulated by the Financial Conduct Authority (FCA) and is a member of the Financial Services Compensation Scheme. Our Financial Services Register no. is 452784 and we are permitted to advise on and arrange investments, pensions, life and insurance products and mortgages. The FCA does not regulate will-writing. National Friendly Financial Solutions is registered in England and Wales no. 05603624. Registered office: 11-12 Queen Square, Bristol BS1 4NT.

